



SELECTED STATE REGISTRY WEBSITES

1. Registries connected to Public Authorities

- Many of **California's county-based public authorities** use a computerized home care registry system called HOMCare developed by RTZ [Associates](http://rtzassociates.com/public_authorities.php). The software: manages worker and consumer information, matches workers' qualifications with consumers' needs, and provides consumers with lists of potential workers for them to interview. See: http://rtzassociates.com/public_authorities.php.
- **Washington Home Care Quality Authority** has developed a statewide web-based Referral Registry that has a "search and match tool." The registry is managed in partnership with Referral & Workforce Resource Centers throughout the state and HCQA. See: <http://www.hcqa.wa.gov>.
- The **Michigan Quality Community Care Council** recently launched its registry, targeting consumers and independent providers in the state's Medicaid Home Help Program (see <http://www.mqccc.org>). The Registry provides a list of screened providers as well as access to training for both consumers and workers.
- The **Oregon Home Care Commission** is in the process of rolling out a new statewide, online Registry and Referral System that matches client-employers who require in-home services with workers (see <https://www.or-hcc.org>). The registry provides routine, emergency and respite referrals.

2. Rewarding Work Registries (<http://www.rewardingwork.org>)

Rewarding Work Resources, Inc., a 501 (c) 3 non-profit corporation, developed the Rewarding Work Website which helps older people and individuals with disabilities directly hiring personal assistants. The site also assists private agencies to recruit direct support professionals and other staff.

- Connecticut <http://www.rewardingwork.org/Connecticut/Default.asp>
- Massachusetts <http://www.rewardingwork.org/Massachusetts/Default.asp>
- New Jersey <http://www.rewardingwork.org/NewJersey/Default.asp>
- Rhode Island <http://www.rewardingwork.org/RhodeIsland/Default.asp>

3. Certification and/or criminal background check registries

These registries focus on creating and maintaining lists of direct-care workers who have received training or certification, and/or list of workers who have problematic criminal backgrounds. Examples include:

- **Wisconsin Caregiver Misconduct Registry** <http://dhfs.wisconsin.gov/caregiver/misconduct.htm>
- **Missouri Family Care Safety Registry** <http://www.dhss.mo.gov/FCSR/AboutRegistry.html>
- **Illinois Nurse Aide Registry** <http://www.idph.state.il.us/nar/home.htm>

4. Other registries

- **Arkansas Direct Service Workers Registry** <http://www.dswregistry.ar.gov>. A customized, Internet-based system to match consumers directing their own personal care with individual providers, managed by the AR Dept. of Human Services, Division of Aging and Adult Services.
- **Iowa Direct Care Worker Registry**. The former nurse aide registry, operated by the IA Dept. of Inspection & Appeals, is being expanded to include direct care workers in other settings (e.g., home

health aides and personal assistants), and to reflect continuing education and other training and skills such as mentor training and certification to deliver person-centered work or work as a medication aide. See <http://www.iowacaregivers.org> and https://dia-hfd.iowa.gov/DIA_HFD/Process.do.

- **Kansas Nurse Aide Registry** <http://www.kdheks.gov/hoc/>. This CNA registry has been expanded to include home health aides and medication aides working in adult care homes, home health agencies, and staffing agencies.
- **South Carolina Personal Care Worker Listing** https://scaccess.communityos.org/local/os107/posting_area/PCWorkers/PersonalCareWorkerListing.html. Personal care workers are listed by county on this website and detailed personal information profiles are available online that have been submitted by workers. This listing is a joint project of the Dept. of Health and Human Services and the Lt. Governor's Office on Aging.
- **Texas Attendant Network** <http://www.attendantnetwork.org/attnet/index.jsp>. Under a grant from the TX Council for Developmental Disabilities, the Network administers quality training for those interested in pursuing personal attendant care as a profession, and creates a registry resource for people needing attendant care to access supports.

Other Registry Resources

1. Anderson, Wayne L. *et al.* (April 2004) *Direct Service Workforce Activities of the Systems Change Grantees: Final Report*, Prepared for US Department of Health and Human Services, Centers for Medicare and Medicaid Services, Research Triangle Park, NC: RTI International, p. 17. Available at: <http://www.hcbs.org/files/35/1714/CMSWorkforce.htm>.

2. Health Resources & Services Administration (HRSA), U.S. Department of Health & Human Services (February 2004) *Appendix F. CNA Registry Details* in *Nursing Aides, Home Health Aides, and Related Health Care Occupations – National and Local Workforce Shortages and Associated Data Needs*. Available at: <http://bhpr.hrsa.gov/healthworkforce/reports/nursinghomeaid/appf.htm>.

3. Iowa CareGivers Association (November 2004) *Survey of Nurse Aide Registries (Direct Care Worker) in the United States*, Des Moines, Iowa: Iowa CareGivers Association. Available at: http://www.directcareclearinghouse.org/download/ICG_Registry_04.pdf.

4. Keller, Jeanne (October 2003) *Survey of Personal Care Attendants and Employers/ Surrogates Regarding Establishment of a Vermont PAS Registry*, Report to Medicaid Infrastructure Grant, Vermont Department of Aging, Disabilities and Independent Living. Available at: <http://www.dad.state.vt.us/dvr/vocrehab/vwii/assets/docs/PAS%20Registry%20Survey.pdf>. Also see another report by Jeanne Keller prepared under the Medicaid Infrastructure Grant: *Key Issues for Establishing A Registry of Personal Attendants in Vermont* (July 2003).

5. Leonard, John (Fall 2005) "Matching Direct Care Workers with the Families Who Need Them," *BJBC Insights*, No. 8, Washington, DC: Institute for Aging Services. Available at: www.bjbc.org/page.asp?pgID=172.

6. Seavey, Dorie and Vera Salter (October 2006) *Bridging the Gaps: State and Local Strategies for Ensuring Backup Personal Care Services*, Washington, DC: AARP Public Policy Institute. Available at: http://assets.aarp.org/rgcenter/il/2006_19_pcs.pdf.

7. University of Nebraska Public Policy Center (June 2003) *Intermediary Service Organizations Providing Personal Assistance Services: Implementation Lessons*, Report to Medicaid Infrastructure Grant Program, Nebraska Department of Health and Human Services. Available at: http://ppc.unl.edu/reports_publications/price_paiso_report.pdf.