

**Peer Mentoring:
A Workshop Series for
Direct-Care Workers in
Home and Residential Care**

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by the U.S. Department of Labor

The nonprofit **Paraprofessional Healthcare Institute** (PHI) works to strengthen the direct-care workforce within our nation's long-term care system through developing innovative approaches to recruitment, training, and supervision; client-centered caregiving practices; and effective public policy. PHI's work is guided by the belief that creating quality jobs for direct-care workers is essential to providing high-quality, cost-effective services to long-term care consumers.

PHI's workplace practice and caregiving innovations have been developed in cooperation with a network of direct-care staffing agencies and training programs, including **Cooperative Home Care Associates** of the South Bronx and **Home Care Associates of Philadelphia**, and with **Independence Care System**, a nonprofit managed long-term care program for people living with physical disabilities in New York City. Through its consulting practice, PHI helps providers across the long-term care spectrum adapt these and other field-tested practices to fit their environments and needs.

A recognized leader in long-term care workforce policy, PHI also partners with federal agencies such as the **Centers for Medicare and Medicaid Services** and the **U.S. Department of Labor** to support research and demonstration programs to help create a more stable direct-care workforce. This work is supported by PHI's **National Clearinghouse on the Direct Care Workforce** (www.directcareclearinghouse.org), a central "on-line library" of news, research, best practices, and other information for people working to solve the direct-care staffing crisis in long-term care. PHI also staffs the **Direct Care Alliance** (www.directcarealliance.org), a national advocacy group representing long-term care consumers, workers, and providers whose goal is to create quality jobs and quality care.

Additionally, PHI sponsors **Health Care for Health Care Workers** (www.hchcw.org), an initiative working to expand health care coverage for direct-care workers, and the **Northern New England LEADS Institute**, which provides training to nursing homes and home care agencies in Maine, New Hampshire and Vermont working to create person-centered cultures and supportive workplaces. PHI's state-based policy and practice experts also work with providers, consumers, and worker organizations in New York, Pennsylvania, Massachusetts, Michigan, North Carolina, Oregon, and Iowa. For more information on PHI's consulting services, please e-mail: info@PHInational.org.

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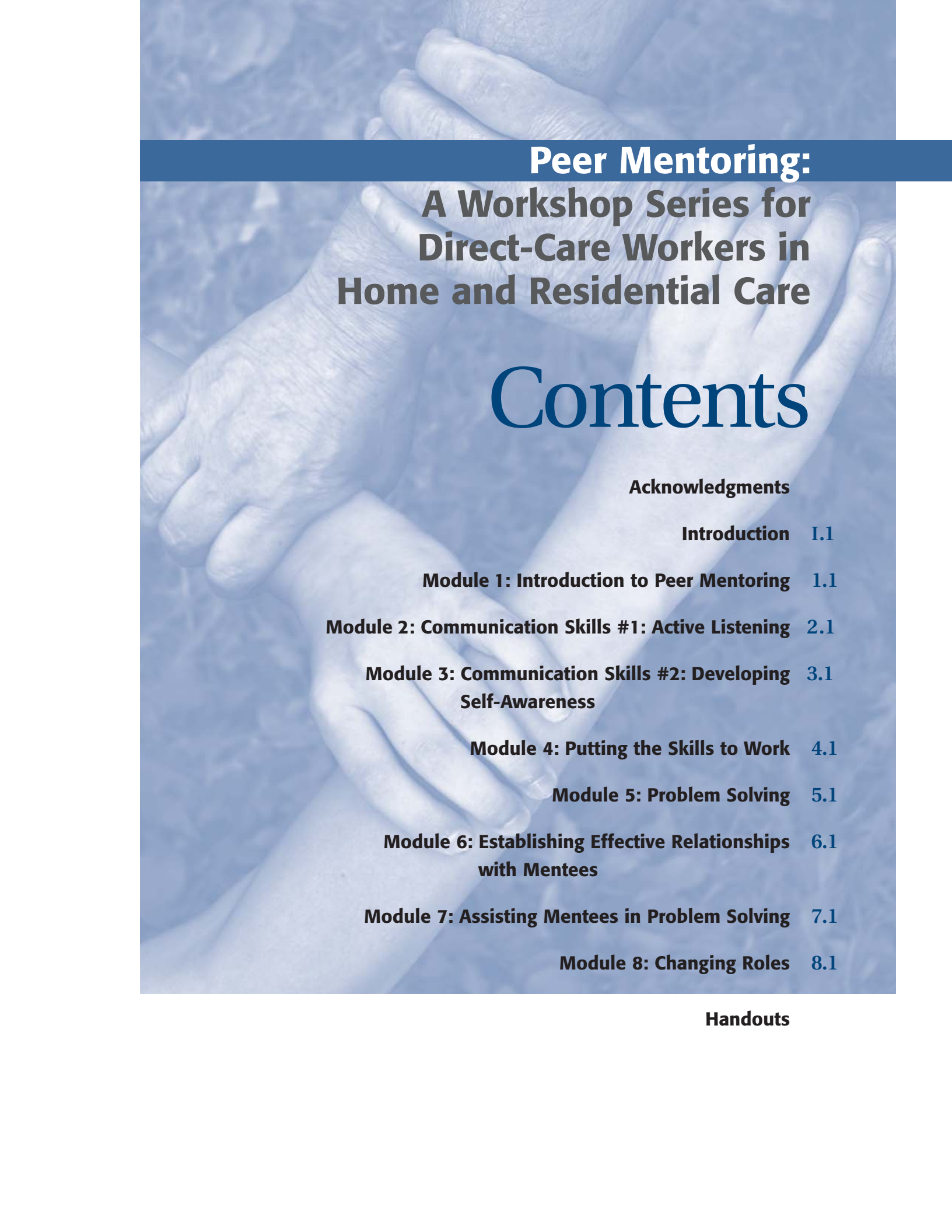
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