

Coming in February, 2005:

**Becoming a Professional
Individual Provider (IP)**

Introducing a three hour course specially-designed
for new Individual Providers (IPs).

This course is required of all IP's with less than three months
experience providing care for consumers who receive
Medicaid services.

IPs can expect to learn about the realities of care giving, their
roles and responsibilities, ethics, communication, handling
stress and supporting a better quality of life for
consumers/employers.

IPs must complete this course in order to be placed on the Referral
Registry. For more information about the Referral Registry, or
Becoming a Professional Individual Provider, please contact the
Registry Coordinator in your area.

1-800-970-5456



Referral & Workforce
Resource Center
Your Future Is Our Priority

Spokane County

*Aging and Long Term Care of
Eastern Washington*

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Whitman County

*Council on Aging and Human
Services*

210 S Main Street
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Ferry and Stevens Counties

*Rural Resources Community
Action*

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Pend Orielle County

*Rural Resources Community
Action*

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The RWRCs are supported through a grant from the Centers for Medicare and Medicaid Services, Department of Health and Human Services to Improve the Direct Services Community Workforce. Grant funds were provided to the Home Care Quality Authority and have been used to implement a Referral Registry, and to develop and deliver support programs for individual providers in four RWRC sites.